

## **Accommodation Terms and Conditions**

### **Article 1: Scope of Application**

1. The Accommodation Agreement and related contracts concluded between the Hotel and the Guest shall be governed by the provisions of these Terms, and matters not stipulated in these Terms shall be governed by laws, regulations, or generally established customs.
2. When the Hotel provides a special agreement within the scope permitted by laws and established customs, that special agreement shall take precedence over the preceding paragraph.

### **Article 2. Application for an Accommodation Contract**

1. Those applying for an accommodation contract with the Hotel are asked to provide the following information.
  - (1) Name of the guest and contact information
  - (2) Date of stay and estimated time of arrival
  - (3) Chosen accommodation plan
  - (4) Other matters deemed necessary by the Hotel
2. Should the Guest, during their stay at the Hotel, apply for an extension of their stay beyond the dates in Item 2 of the preceding paragraph, the Hotel shall treat the application as an application for a new Accommodation Agreement.
3. The accommodation plan in Item (3) of Paragraph 1 shall only be valid when applying for an Accommodation Agreement.

Those who wish to stay under different accommodation terms than those applied for must cancel the current Accommodation Agreement and apply for a new one.

4. The Guest shall acknowledge that the status of the Accommodation Agreement with the Hotel or the reservation cannot be transferred to a third party without the consent of the Hotel when applying for accommodations.

### **Article 3: Establishing the Accommodation Agreement**

1. The Accommodation Agreement shall be established when the Hotel accepts the application in the preceding paragraph. However, this shall not apply if the Hotel is able to prove that has not accepted the application.
2. When the Accommodation Agreement is established according to the provisions of the preceding paragraph, the Guest shall pay the accommodation fee for the period of stay as determined by the Hotel using the cashless payment method of the booking site where the reservation was made.

#### **Article 4. Rejection of Accommodation Agreements**

1. The Hotel may refuse to enter into an Accommodation Agreement in the following cases.

- (1) When the application for accommodation violates this Agreement.
- (2) When no guestrooms are available.
- (3) When the applicant is likely to engage in acts that violate laws, public order, or morals during their stay.
- (4) When the applicant is clearly recognized as having a contagious disease.
- (5) When the applicant makes demands for their stay that go beyond a reasonable scope.
- (6) When the Hotel is unable to accommodate guests due to natural disaster, facility malfunction, or other inevitable circumstances.
- (7) When the applicant is deemed to be a person who will not comply with the rules of use established by the hotel within the premises of the hotel.

2. The Hotel shall refuse to enter into an Accommodation Agreement in the following cases.

- (1) When the applicant is deemed to belong to an organized crime group, a member or affiliate of an organized crime group, a company or organization affiliated with an organized crime group, or any other antisocial forces.
- (2) When the applicant is deemed to be an organized crime group or involved in a company or other organizations whose operations are controlled by an organized crime group.
- (3) When any of the directors of the applicant's company is considered a member of an organized crime group.
- (4) When the applicant uses violence, threats, blackmail, or intimidation to make unjust or unreasonable demands against the Hotel or its employees or is deemed to have done so in the past.

#### **Article 5: The Guest's Right to Terminate the Agreement**

1. The Guest may terminate the Accommodation Agreement by placing a request to the Hotel.
2. Should the Hotel cancel the Accommodation Agreement, in part or in whole, due to reasons attributable to the Guest, the Hotel shall charge a cancellation fee (penalty) as listed in Appendix 2.
3. Should the Guest fail to arrive by 12:00 midnight on the day of their stay (or the arrival time specified) without contact, the Hotel may deem the Accommodation Agreement as having been terminated by the Guest.

## **Article 6: The Hotel's Right to Terminate the Agreement**

1. The Hotel may terminate the Accommodation Agreement in the following cases.

(1) When the Guest is deemed to have engaged in or likely to engage in actions that violate laws, public order, or morals during their stay.

(2) When the Guest is clearly recognized as having a contagious disease.

(3) When the Guest makes demands for their stay that go beyond a reasonable scope.

(4) When the Guest cannot be accommodated due to force majeure.

(5) When the Guest is heavily intoxicated or otherwise deemed to have caused or likely to cause a significant nuisance to other guests.

(6) When the Guest smokes in bed, tampers with firefighting equipment, or otherwise fails to comply with prohibitions stipulated by the Hotel in the Rules of Use (fire prevention rules only).

(7) When a minor stays without the permission of a guardian.

(8) When, for reasons other than those in Paragraph 4 of this article, the Hotel is unable to provide the Guest with the guestroom in the Agreement. However, in such cases, the Hotel shall do its best to arrange other accommodations.

2. The Hotel shall terminate the Accommodation Agreement in the following cases.

(1) When the applicant is deemed to belong to an organized crime group or other antisocial force.

(2) When the applicant is deemed to be an organized crime group or involved in a company or other organizations whose operations are controlled by an organized crime group.

(3) When any of the directors of the company is considered a member of an organized crime group

(4) When the applicant uses violence, threats, blackmail, or intimidation to make unjust or unreasonable demands against the Hotel or its employees or is deemed to have done so in the past.

3. Should the Hotel cancel the Accommodation Agreement based on the provisions of the preceding paragraph, the Hotel shall charge a cancellation fee (penalty) as listed in Appendix 2.

## **Article 7. Guest Registration**

1. The Guest shall register the necessary information stipulated by laws and relevant local ordinances at the front desk of the Hotel on the day of their stay.

(1) Guest name, address, occupation, and contact information

(2) The passport of non-Japanese guests without an address within Japan will be

photographed using the camera on the check-in tablet.

(3) Other matters deemed necessary by the Hotel.

#### **Article 8: Guestroom Usage Hours**

1. Guests are permitted to use guestrooms from 3:00 p.m. on the day of their stay to 10 a.m. the following day. However, for extended stays, guests may use the guestroom for the entire day excluding arrival and departure dates.

2. Notwithstanding the provisions of the preceding paragraph, the Hotel may allow the use of guestrooms outside the hours specified in the same paragraph. In such cases, the additional charges listed below will apply.

3,000 yen (excluding consumption tax) per room per hour.

Durations less than an hour will be rounded up to one hour.

#### **Article 9: Compliance with Hotel Rules**

The Guest shall comply with the rules set by the Hotel, which are shown on the tablet in the guestroom.

#### **Article 10: Business Hours**

The business hours of the Hotel are shown on the tablet in the guestroom.

#### **Article 11: Payment of Fees**

1. A breakdown of accommodation fees to be paid by guests is listed in Appendix 1.
2. Payment for the accommodation fees in the preceding paragraph shall be made through the cashless payment method on the hotel booking site where the reservation was made.
3. If the Guest, of their own volition, chooses not to stay in an available room that the Hotel has provided, the Hotel will charge accommodation fees.

#### **Article 12: Hotel Liability**

1. When the Hotel causes damage to the Guest in the performance of the Accommodation Agreement and related agreements, or due to their non-performance, the Hotel will compensate for the damage up to the amount of the accommodation fee at the time of reservation, unless the damage was caused intentionally or due to gross negligence on the part of the Hotel. However, this shall not apply when damages are caused by reasons not attributable to the hotel.

2. The Hotel is insured to cover potential liabilities arising from unexpected events such as fires.◦

#### **Article 13: When a Guestroom Cannot Be Provided According to the Agreement**

1. If the Hotel is unable to provide a guestroom as agreed upon with the Guest, the Hotel shall, with the consent of the Guest, strive to help find other accommodations with similar conditions to the extent possible.

2. Notwithstanding the stipulations of the preceding paragraph, if the Hotel is unable to find other accommodations, the Hotel will pay compensation equivalent to the penalty fee to the Guest, and this compensation shall be allotted to damages. However, this compensation shall not be paid when inability to provide a guestroom is for reasons not attributable to the Hotel.

#### **Article 14: Handling of Deposits**

1. The Hotel does not handle deposits.

2. The Hotel shall not be responsible for the loss, destruction, or damage of any items or cash brought into the Hotel by the Guest unless caused by willful misconduct or gross negligence on the part of the Hotel.

#### **Article 15: Storing Guest Baggage and Personal Belongings**

1. The Hotel does not hold or stow Guest luggage, regardless of whether it is before or after arrival.

2. If the Guest leaves luggage or personal belongings at the Hotel after checking out and fails to contact the Hotel for more than one week from the date of check out, the Guest shall be deemed to have waived the right of ownership and the items shall be dealt with in accordance with the law.

3. The cost incurred in returning stored items to their owner shall be borne by the owner.

#### **Article 16: Parking Liability**

1. The Hotel does not have its own parking lot or affiliated parking spaces.

2. The Hotel is not liable for parking around the Hotel or for any vehicle-related problems.

#### **Article 17: Guest Liability**

1. The Guest shall compensate the Hotel for any damage caused by willful misconduct or gross negligence on the part of the Guest.

2. Smoking is prohibited throughout the Hotel. The Guest shall compensate the Hotel when

any damage or unpleasant odors in guestrooms (including the balcony) is discovered.

3. The Guest shall not leave luggage or personal belongings other than discarded items or trash in the guestrooms or common areas.

4. Bringing cooking appliances that use open flames (such as cassette stoves and charcoal grills) into the Hotel is strictly prohibited, and the Guest shall compensate for any damages caused by their use.

5. The Guest shall be charged compensation for disposal costs in the event that bulky waste or other items that require special disposal fees are left behind, either intentionally or negligently, in the Hotel.

#### **Article 18: Meeting with Outside Visitors**

Outside visitors are prohibited from staying in Hotel guestrooms.

If it is discovered that an outside visitor has stayed overnight, a penalty fee stipulated by the Hotel shall be charged, even if the reserved room capacity has not been reached.

#### **Article 19: Disclaimers**

1. The Guest shall use internet networks at the Hotel at their own risk.

2. The Hotel shall not be liable for any interruption of internet network service due to system failures or for any damages to the Guest resulting from such an interruption. The Guest shall compensate for any damages incurred by the Hotel or a third party caused by behavior deemed inappropriate by the Hotel when using an internet network.

3. The Hotel shall not be liable for any data left by the Guest on devices in the guestroom.

#### **Article 20. Jurisdiction and Governing Law**

Any disputes arising in connection with this Agreement shall be resolved in accordance with Japanese law at the Hiroshima District Court or the Hiroshima Summary Court, which have jurisdiction over the area of the Hotel.

#### **Appendix 1. Breakdown of Accommodation Fees (Related to Article 11, Paragraph 1)**

	Accommodation fees to be paid by the Guest
Breakdown	1. Basic accommodation rate 2. Taxes stipulated by consumption tax laws *1

\*1. In the event that tax laws are revised, the revised tax shall apply.

**Appendix 2: Cancellation Fees (Penalty) (Related to Article 5, Paragraph 2)**

Date of notice of contract cancellation	No show	Day of your visit	The day before your stay	2 days before	3 days before
Cancellation fees	100%	100%	100%	100%	100%

(Note)

1. The percentage represents the ratio of the cancellation fee (penalty) to the accommodation fees to be paid by the Guest.
2. For special plans, the penalty will be calculated based on the cancellation policy confirmed at the time of booking, regardless of the table in Appendix 2.